



A MESSAGE FROM YOUR OSWEGO YMCA

Dear YMCA Members & Community,

On behalf of the entire team at the Y, we'd like to take a moment to say thank you again for your loyalty and continued support of the Y. The outpouring of messages, calls, donations, food and supplies has been extraordinary. We love our Y family and can't wait to get back together again. The past several months have been unlike anything we've ever experienced, and we're working hard to evolve so that we can continue to show up in a meaningful way for you our members, our employees and our community.

Your Y has charged to the front lines to serve the community with vital programs rather than just being "Closed." Part of our evolution has meant serving you in new ways with a live virtual schedule of classes and programs, an on-demand library of activities, community partnerships with the Oswego City School District and local businesses, providing food to families in need and activating emergency child care operations for essential personnel. We will continue to bring you the service and support you need, even if it may look a little different from in the past.

Your Y is taking a careful, phased-in approach to reopening in the safest manner possible, so you can access the services and support you miss and need the most. The safety and well-being of everyone in our community — especially our most vulnerable neighbors — is our top priority. The way we interact with each other will be different when we reopen, but the mission of the Y remains the same: to provide programs and services that build healthy spirit, mind and body for all.

We have heard your concerns and have established a priority "cleanliness & wellness" protocol. Members will be screened prior to entry; all surfaces - countertops, railings, switches, etc., will be cleaned every two hours with products recognized by the EPA as effective cleaning agents for COVID-19; social distancing will be enforced; our staff will be required to wear a mask, and hand sanitizing stations are located throughout the building. As we develop and share plans to reopen, our focus—your health, and the health of our employees, are our priority—and every decision we make is through that lens.

We want to be sure the approach we're taking to reopen is thoughtful, and that we're creating an environment that's safe for everyone. Our services won't open all at once. We're going to take a phased approach, reopening when it is allowed by state and local governments; we are prepared with the right safety measures and protocols; and we have confidence we can ensure the safety and well-being of our employees and members.

When one door closes, another door opens. While we can't wait to reopen your Y soon, we are continuing to work hard to prepare for the return of our members! You will be excited to see the improvements made to your Y from the moment you walk through the front doors. It's true, your Y may look different when you return, but your favorite staff members will still be there to excitedly welcome you back and provide the support you deserve to make lasting, healthy lifestyle changes. We are the Y and so much more than a gym. We are your family, your community and we can't wait to see you again, soon.